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| **Features** | **Canada COVID-19** | **COVID ALERT** | **Open WHO: Knowledge for Health Emergencies** | **BC COVID-19 Support** | **ABTraceTogether** | **Score** |
| Contact Tracing |  |  |  |  |  | 10 |
| Text-Chat |  |  |  |  |  | 10 |
| Geo-Location |  |  |  |  |  | 5 |
| Notes/Attachments |  |  |  |  |  | 10 |
| Weekly Reminders/Notifications |  |  |  |  |  | 5 |
| Privacy Concern |  |  |  |  |  | 10 |
| Search Option |  |  |  |  |  | 10 |
| Generate Analysis reports across Canada |  |  |  |  |  | 10 |
| Statistical Graphs |  |  |  |  |  | 5 |
| User Feedback |  |  |  |  |  | 10 |
| Educational/Accurate Data |  |  |  |  |  | 5 |
| **Total Score** | 20 | 10 | 50 | 25 | 60 |  |

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| Competitor’s UX/HCI Issues |
| No app exit strategy |
| Slow loading process/changing tabs |
| No alert dialogs |
| Sections for input data is not specified, such as, date |
| Warning messages of Covid-19 contact are not consistent. Changes day to day |
| Does not ask for permissions to enable features |
| Not enabled everywhere, such as, BC |
| Unable to record contact between members of the household |
| Changes names in the certificates of the course and the dates as well |
| Unable to open certificate file. “Invalid format” |
| Unable to make account and register, thus cannot login |
| Video not playing for each course after the download process, some can’t download at all |
| The Statistics page does not accurately get updated. Shows the same from September 30 |
| Only supports google chrome. Does not support more than 1 browser |
| Glitches and freezes at one screen, such as, self assessment section |
| Not the most appropriate charts and graphs to tract progress |
| Huge drain on battery |
| Causes all Bluetooth devices to be disconnected |

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| Initial UX/HCI Issues |
| Inconsistency with the size of the buttons. |
| The date, such as, email under Home is not consistent with the corresponding Nav Bar Screen |
| No conclusion screen or app exit designed |
| Space is not consistent or needs more spacing between each item in the View |
| Precaution and Guidelines should be put into one topic or one screen. One extra necessary screen |
| Wrong placement of buttons. Home button is place inside on top of Bar graph |
| Size of the text and the background is not consistent for every View or Screen. |